

Experience is Everything

Your Hotel on Autopilot

OpEx ↓
Guest experience ↑



📱 Mobile check-in
🔑 Digital key

🛏 Room upgrades
💬 Digital concierge

👤 ID verification
💳 Payment capture

📺 TV control
💡 Smart room

🍽 F&B
✈ Check-out

Digital Journey

The Operating System for Hotels is Here.

1. Mobile check-in

- 👤 ID capture
- 💳 Payment tokenization
- ✍️ Registration signature
- 🛏️ Room upgrade prompt

2. Smart room

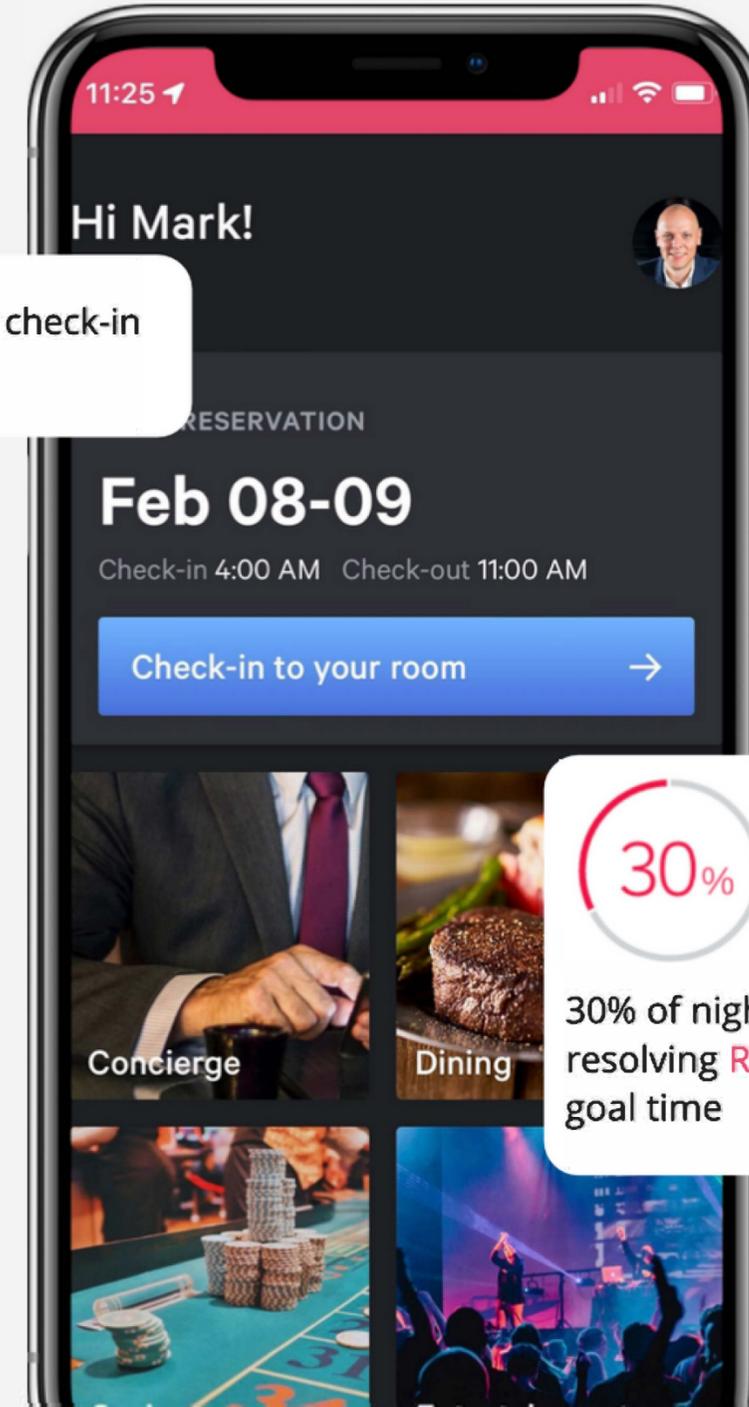
- 🔑 Digital key
- ❄️ Climate control
- 💡 Lighting scenes
- 📺 Television remote
- 🪟 Shades
- 🔔 Privacy please

3. Self serve

- 🔔 Digital concierge
- 💬 2 way chat
- 🍷 Food & beverage ordering



Guest requested early check-in
room upgrade



30% of night staff are not resolving **Requests** within goal time

The Journey Continues

Close the Experience Gap.

4. On the fly marketing

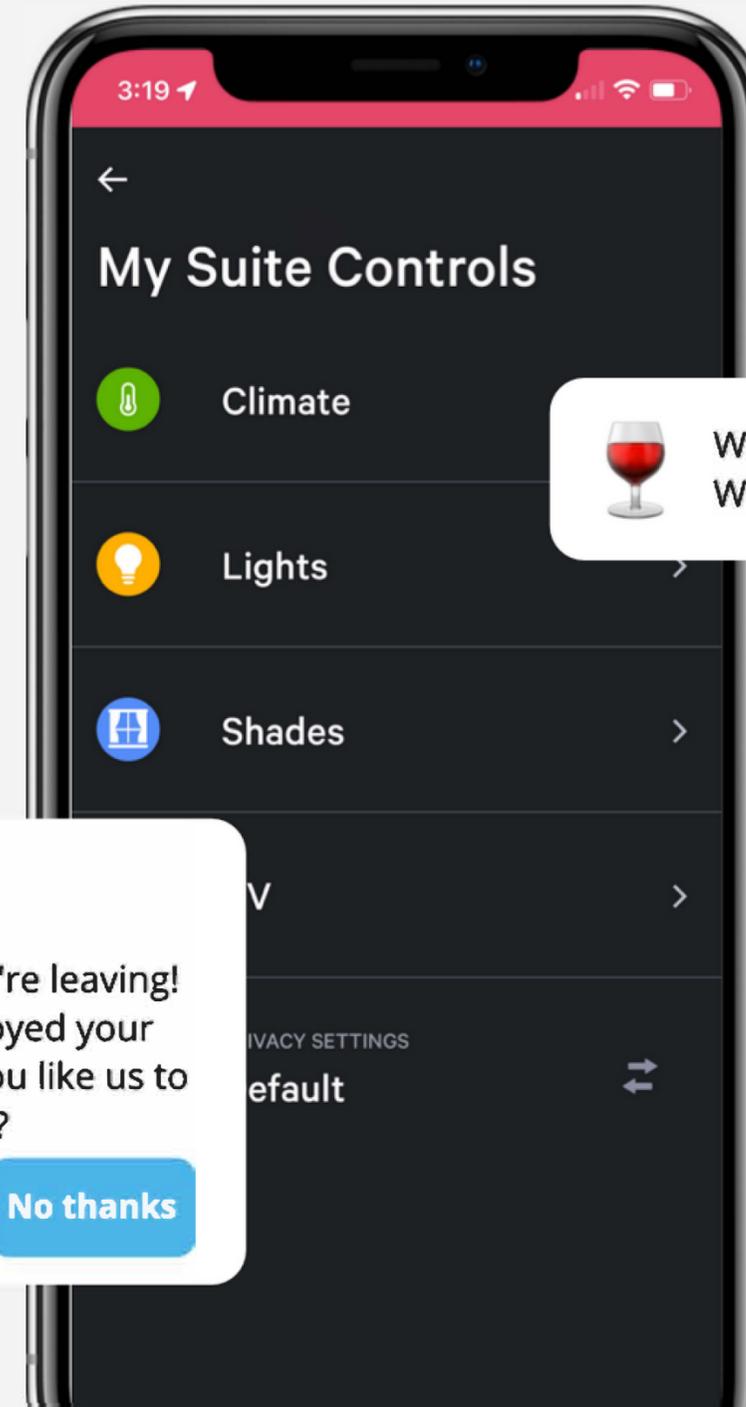
-  Instant event notifications
-  Digital store
-  Segment offerings

5. Experiences & amenities

-  Spa reservations
-  Gym
-  Rentals
-  Attractions

6. Check-out

-  Early check-out prompt
-  Room shutdown
-  Guest survey
-  Offer direct re-booking



Wine mixer in the lobby at 6pm.
Want to join?



Looks like you're leaving!
Hope you enjoyed your
stay. Would you like us to
check you out?

Yes please

No thanks

Here's How We Work

We offer the complete guest digital journey for hotels. PMS + Kohost is all you need.



No-app required mobile check-in. The guest clicks a link, uploads ID and credit card, signs registration card and is in. Kohost verifies info and pushes it to your property management system.



We integrate with **door systems** to provide digital key allowing your guests to skip the front desk and head straight to their room.



Room control? Check! INNCOM + Kohost just works. We also work with thousands of other tstats, lights, televisions, shades and DND systems.



Enjoy your stay with **2-way chat, room service ordering** with **POS integration**, on the fly **marketing** via text and push notifications, local attractions, **late checkout** and guest satisfaction **surveys**.

Multi-tasking machine

Global control

Control any room from anywhere.

Multi-chat

One team member can manage multiple guest requests via our chat dashboard.

Request tickets

Track time to resolve, guest sentiment and outstanding tickets.

Push marketing

Message all of your guests about events and offers at once.

Energy management

Watch Kohost save you money in real time with predictive cost and automated energy reduction approaching 20%.

EDIT HOTEL ROOM

HOTEL ROOM: 115

GUESTS

Photo	Name	Check Out	Actions
IR	Ian Rogers	Fri 07/01 11:00 AM	⚙️
	Mark Day	Wed 02/09 11:00 AM	⚙️
VF	Vadim Fridman	Sat 08/06 11:00 AM	⚙️
RM	Russ Mykytyn	Wed 06/01 11:00 AM	⚙️

ACTIVITY LOG

Nothing yet...

CONTROL

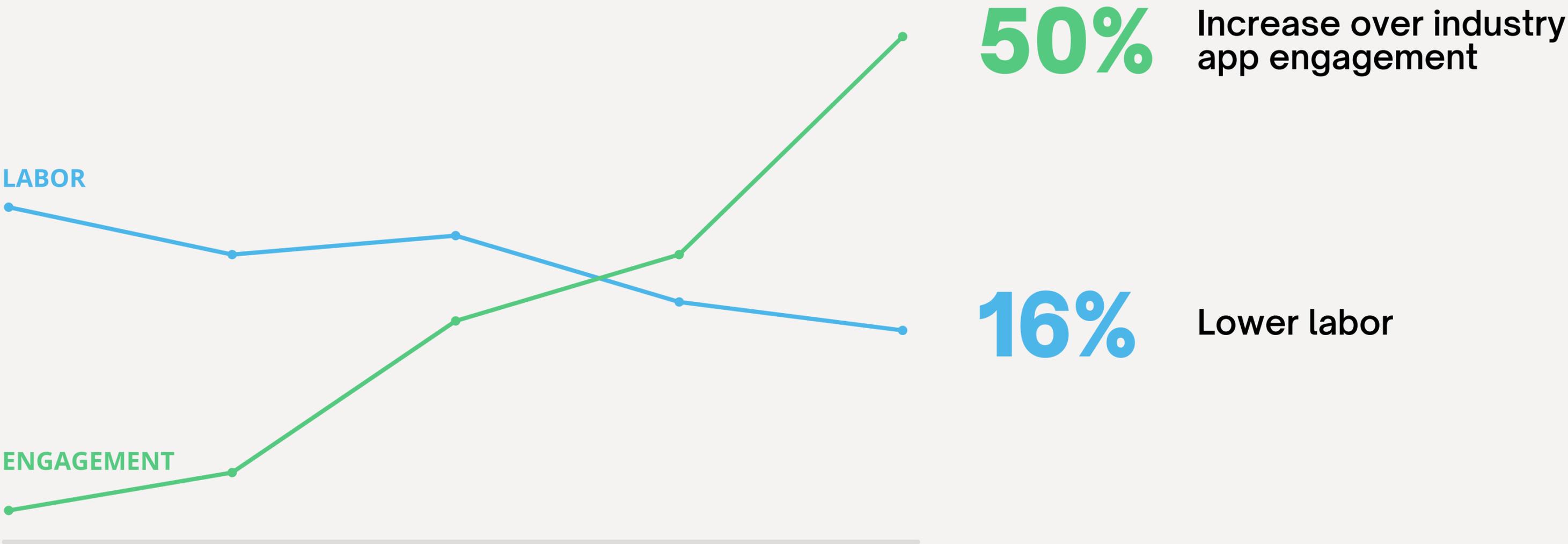
- Climate >
- Lights >
- Shades >
- TV >
- PRIVACY SETTINGS: Default
- ROOM (Lock icon)

ENERGY USAGE

14-Day Cost: \$122.47 +\$22.57

DEVICES

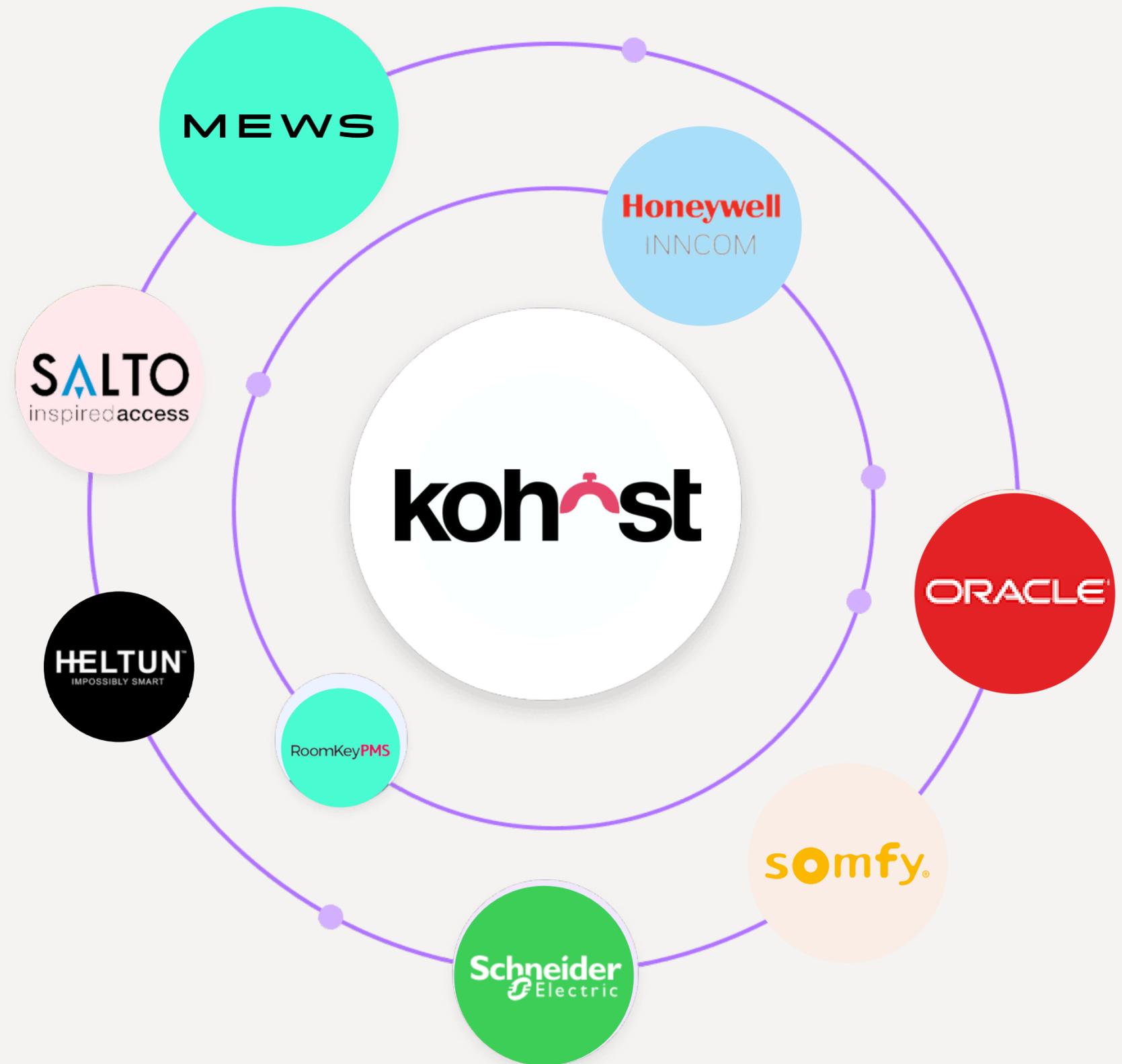
The Kohost Difference



Kohost guest experience software is used by 91% of *Hotel's guests
77% of guests use room controls

Kohost Product Integrations

Let our systems integration experts help you design the journey. Here are a few of our partners.



Optimize ROI

Maximize the value of your digital experience



Mobile check-in 📱

- ID capture → ↓ Charge backs
- Payment tokenization → ↓ Labor cost
- Registration signature → ↓ Labor cost
- Room upgrade prompt → ↑ RevPAR

Smart room ❄️

- Digital key → ↓ Key replacement cost
- Smart Room → ↓ Energy cost
- Privacy please → ↓ Labor cost

Self serve 🔔

- Digital concierge → ↓ Labor cost
- 2 way chat → ↓ Labor cost
- F&B ordering → ↑ Revenue

On the fly marketing 🛍️

- Instant events push → ↑ Revenue
- Digital store → ↑ Revenue

Experiences & amenities 🍷

- Experiences → ↑ Revenue

Check-out ✈️

- Early check-out → ↓ Revenue
- Room shutdown → ↓ Labor cost
- Guest survey → ↓ Labor cost
- Offer direct booking → ↑ RevPAR